

FIG. 3

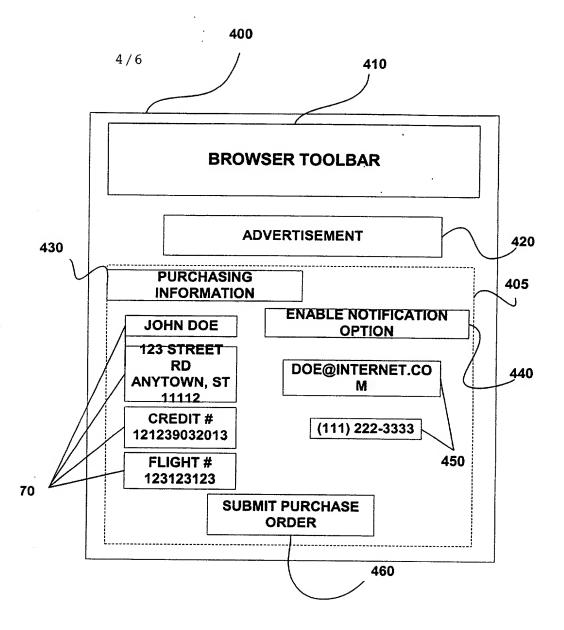


FIG. 4

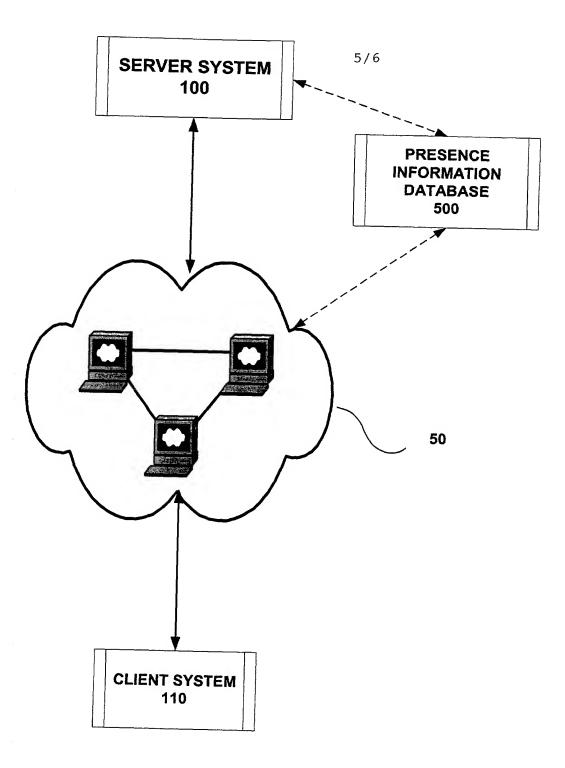


FIG. 5

SHOPPER PROFILE FOR CUSTOMER 12332 6/6

625	620	615	610	605
			/	
DEVICE	PREFERENCE	ACCESS NUMBERS	DELIVERY	ITEM
			DATE	NUMBER
HOME	1	(123) 123-1234	10/10/02	213123
PHONE				
CELL PHONE	2	(321) 123-1234	12/14/02	112211
I-PAGER	4	(111) 123-2211		
EMAIL	3	DOE@HOME.COM		

FIG. 6